



Futurescope Distributors Limited.
204-206 Warwick Road
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RMA NUMBER: **DATE:**

Customer Details

Name: _____ **Tel:** _____
Address: _____ **Fax:** _____
Post Code: _____ **Email:** _____
Contact: _____ **Mobile:** _____

	Manufacturer / Product Code	Product Description <i>Full</i>	Invoice No.	Fault Report
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

TERMS AND CONDITIONS

- An RMA number **MUST** be obtained before returning any item(s)
- A service charge may be imposed for the processing of any item(s) that do not suffer from reported fault
- Returned item(s) must be complete without exception, including original packaging and accessories
- Serial number(s) should be taken from the item(s) in question and not their respective packaging
- It is your responsibility to ensure that the returned goods are packaged and insured against loss
- Under no circumstances will an item be replaced prior to the faulty item being received
- A copy of the RMA request form must be included with the shipment
- The RMA number must be clearly displayed on the exterior of any packaging used
- All sections of this request form must be completed
- Manufacturer / Product Code detail the make and model of the item(s) in question.
- Failure to meet any of these conditions may result in either the RMA being delayed or refused

PLEASE OBTAIN RMA NUMBER

DECLARATION

**Please sign to confirm that you fully understand and accept
 Futurescope Distributors Ltd. Terms and Conditions.**

Please Sign & Print: x.....